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Children’s Hospital & Medical Center in Omaha announces multi-year consulting and training partnership to address workplace violence with Vistelar, LLC

OMAHA, Neb. – Children’s Hospital & Medical Center in Omaha announced today a multi-year consulting and training partnership to address workplace violence with Vistelar, LLC. This partnership establishes the Wisconsin-based company as the exclusive supplier of conflict management consulting and training services for Children’s. This partnership, which includes a content license, a multi-phase consulting and collaboration approach, and train-the-trainer training, will standardize the conflict management training throughout the entire Children’s system with its 3,800 employees. Headquartered in Milwaukee, Wisconsin, Vistelar, LLC has quickly developed as a leader in healthcare staff and patient safety.

“After an exhaustive selection process, Vistelar, LLC clearly separated themselves as the best conflict management training partner in the healthcare industry,” said Amber Phipps, Vice President, Quality & Patient Safety at Children’s. “We were impressed with their quality of training and their ability to customize a training program for our entire enterprise.”

As part of the partnership, Vistelar, LLC will work with Children’s to develop a custom conflict management training program that features a tiered approach for all departments within the system. Vistelar, LLC has a commitment to building respectful and safer healthcare environments through world-class conflict management consulting and training.

Further, Vistelar, LLC will support the patients of Children’s by developing a mobile library that consists of books focusing on confidence, anti-bullying, and conflict management skills.

“Vistelar is honored to partner with Children’s on this endeavor,” said Dr. Ann Newman, Chief Executive Officer of Vistelar, LLC. “Building upon the existing layers of high-quality patient and staff care, together are creating a system of sustainable conflict management excellence. We are confident our partnership will establish the highest of standards in healthcare for treating people with dignity by showing respect.”

Vistelar, LLC (www.vistelar.com) is a Wisconsin-based conflict management training and consulting company that focuses on addressing the entire spectrum of human conflict while building respectful and safer environments. Rooted in over 30 years of research, development, and real-world experience, Vistelar’s Unified Training System includes training in non-escalation (conflict prevention), de-escalation, crisis management, personal protection, positive interventions and stabilization, and physical control/protect alternatives.