

For Immediate Release

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WISCONSIN COMMUNITY SERVICES EQUIPPED TO FOSTER SAFER ENVIRONMENT THROUGH PARTNERSHIP WITH MILWAUKEE-BASED VISTELAR, LLC

Conflict Management Training Services Provide Effective Tools for a Respectful and Safer Environment of Care

Milwaukee, WI (March 10, 2021) – Wisconsin Community Services (WCS) is proud to be working with Milwaukee-based Vistelar, LLC to help ensure its residential treatment environments remain respectful and safe year round. This partnership establishes Vistelar as the main conflict management consulting and training vendor for WCS, which serves those returning to the community after incarceration, individuals who live with chronic and persistent mental illness, those with alcohol and drug addictions, and other high risk youth and adults.

Recognizing the need to be proactive in order to keep its staff and clients safe, WCS entered into this partnership knowing that the consulting and training provided by Vistelar would help staff learn valuable skills to minimize the risk of conflict throughout all of their properties, while also following the training requirements needed for compliance.

“Vistelar has had a tremendous impact on the safety of our service environments, including in fast-paced 24-hour residential operations,” said Nicole Yunk Todd, administrator of Milwaukee Youth Services for WCS. “WCS staff who are trained in Vistelar techniques have expressed gratitude for not only learning effective verbal and physical techniques and strategies, but for how easily the staff could integrate these lessons into practice, which has kept both staff and the individuals in our care safe.”

Through its partnership with Vistelar, WCS received customized, sustainable conflict management training, including a content license that gives long-term access to Vistelar’s Non-Escalation / De-Escalation / Crisis Management, Positive Interventions & Stabilization and Workplace Violence Prevention curriculum to ensure future employees are being trained with the same high standards.

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“From day one, the staff at WCS has been committed to focusing on ways to enhance respectful and safe environments,” shared Dr. Ann Newman, Vistelar’s chief executive officer. “I have had the privilege of interacting with several of the staff receiving the training and I have no doubt their dedication to the training will have a positive impact for all stakeholders.”

For additional information on Vistelar and its suite of conflict management services, visit <https://vistelar.com/>.

About Wisconsin Community Services

WCS is a 501(c) 3 non-profit agency with more than 40 programs that provide a variety of services in southeastern Wisconsin. WCS has been serving many of Milwaukee’s most disenfranchised and highest risk residents for more than 100 years. When the organization was founded as the Wisconsin Society for the Friendless in 1912, the mission was solely to help people who were incarcerated and assist the families left behind. The organization has evolved through the years, changing its name and expanding populations served as a response to growing community needs. But the spirit of being a "Friend of the Friendless" remains in the agency’s mission today.

About Vistelar, LLC

Vistelar is a consulting and training organization that focuses on addressing the entire spectrum of human conflict by delivering our Unified Conflict Management System while building respectful and safer environments of care.

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